

# Clinical Excellence Certification



## We know healthcare.

Cancer remains one of the leading causes of death worldwide, requiring a coordinated, evidence-based, and patient-centered response. AACI's Oncology Clinical Excellence Certification supports healthcare providers in achieving world-class standards of safety, quality, and service across the full continuum of cancer care—from screening and diagnosis to active treatment, survivorship, palliative care, and end-of-life support. The AACI certification framework is designed to empower oncology care centers to strengthen internal processes, demonstrate measurable outcomes, and foster a culture of excellence and innovation. Whether you are a newly developing oncology unit or an established comprehensive cancer center, our program adapts to your services and helps guide improvement with minimal disruption and maximum value.

## Raising the Standard in Cancer Care

### Why Choose AACI Oncology Clinical Excellence Certification?

- 1. Demonstrate Your Commitment to High-Quality Cancer Care:** Certification sends a strong message to patients, families, regulators, and payers: your organization is dedicated to safety, clinical best practices, and continuous improvement in cancer services.
- 2. Benchmark Against Global Standards:** Our standards are aligned with guidelines from leading international bodies, including ASCO, ESMO, NCCN, WHO, and IARC. AACI helps you meet and exceed global expectations for oncology care delivery.



### 3. Improve Patient Safety and Clinical Outcomes:

The certification process highlights gaps and offers targeted improvement strategies across all aspects of cancer care – including treatment planning, multidisciplinary team (MDT) coordination, pain and symptom management, and continuity of care.

### 4. Access Real-Time Insight from Oncology Experts:

Our surveyors include highly experienced clinical oncology professionals who bring practical, relevant knowledge to every evaluation. You'll receive actionable feedback and guidance during the review process – not just an audit.

### 5. Build Team Capacity and Leadership Engagement:

AACI certification promotes leadership involvement, team accountability, and quality ownership at every level – from medical directors and oncology nurses to support staff and clinical researchers.

### What Does the Survey Cover?

The AACI certification survey focuses on high-risk, high-impact areas of oncology care delivery, including:

- Governance, leadership, and multidisciplinary decision-making
- Early detection, health promotion, and screening protocols
- Diagnostic services – radiology, pathology, and nuclear medicine
- Core treatment modalities: surgery, radiotherapy, chemotherapy, immunotherapy
- Pharmaceutical safety and drug administration
- Palliative care, end-of-life care, and patient dignity
- Psycho-oncology, social counseling, and rehabilitation services
- Ongoing education, research, and clinical trials

Every survey is tailored to the organization's level of service – Advanced or Comprehensive Oncology Care Center – with flexibility for outsourced services and hybrid delivery models.

## Ready to Begin Your Certification Journey?

If your oncology program is ready to take the next step in quality and performance, we're ready to guide you.

## Showcase Your Achievement

### The Certificate of Clinical Excellence™

Facilities that meet AACI's oncology standards receive the prestigious Certificate of Clinical Excellence™ – a powerful symbol of credibility, professionalism, and trust.

### Public Recognition

Certified organizations are promoted through AACI's international network and listed in the AACI Certified Oncology Center Directory, demonstrating your leadership in cancer care.

### Internal and External Confidence

Use your AACI report to drive internal improvements, support recruitment and retention, and build confidence among patients, insurers, and stakeholders. efficient, allowing your team to stay focused on what matters most: patient care.



**AACI America is always collaborative — we're here to support, not inspect.**