



**AACI**

American  
Accreditation  
Commission  
International



# Why AACI?

→ Our Vision is Mitigation of human error in healthcare.



The American Accreditation Commission International (AACI) is one of the world's most experienced organizations in the provision of healthcare organization accreditation and clinical excellence certification. Our Mission is **Rule Risk and Save Lives**. This concept serves to guide our efforts to improve healthcare services including the safety, well-being, and quality of life of our customers.

We in AACI believe that every patient across the globe should get the best care possible. AACI provides expertise around the world to develop healthcare standards in line with international best practices. Our goal is to help share good practice and innovation by tapping into the knowledge and experience of experts, practitioners and patients and setting standards that improve patient outcomes.

We support governments and healthcare organizations, as well as partners and health care professionals to improve health care quality, patient safety and quality of service delivery worldwide. Our services are delivered by health care practitioners and executives who offer constructive advice to their peers internationally.

Our experts offer an objective perspective and assist clients to assess performance against international best practices and standards.

They know the business you are in and are trained to understand the challenges and risks you face. As a company and as individuals, we respect diverse perspectives, experiences and traditions. We speak your language and know your local needs and culture. Joining with AACI is not just about the provision of external scrutiny; it is very much about continual improvement – it is about working together to improve healthcare services for patients and for staff. Our Quality Improvement Programs embrace the concept of sharing of ideas and solutions; facilitating global learning and enabling continuous improvement. We will use accreditation, certification, training and workshops to achieve our goal.

We are guided by clear values: **Professionalism and Ethics, Customer and Partner Success, Excellence in Service, and Accountability and High Standards** - values that define how we work and the results we deliver.

In brief, We KNOW HEALTHCARE!



# Services

## Accreditation

We didn't enter the accreditation market just to offer another service. We spent 15 years creating a program that would fundamentally change the culture of accreditation. Having AACI as an accreditation body will give a healthcare organization assurance that their systems and processes are robust and that there is a serious commitment to ensuring quality and continual improvement, which can only improve public perception. It will also allow staff within that organization to take assurance that what they are doing day to day is effective. At AACI we have dedicated ourselves to helping you continually improve the quality of care you offer, and to ensure the effective management of patient safety through an outcomes-based accreditation program. Imagine accreditation surveys becoming something you look forward to not something you fear.

Each of our client organizations have chosen our ISQua accredited standards to help them pursue excellence, improve their performance, and guide their ongoing quality and safety initiatives. Meeting AACI International Accreditation Standards is an accomplishment recognized with the award of AACI's Gold Medal of Accreditation.

## Clinical Certification

The development of the AACI Clinical Standards is a part of the AACI Quality and Patient Safety Programme. The AACI's Clinical Excellence Standards and their emphasis on clinical practice help healthcare organizations establish a consistent approach to care, reducing the risk of error. This helps to maintain a consistently high level of quality, using effective data-driven performance improvement. Our Clinical Excellence Certification service portfolio is designed to meet the requirements of any organization wishing to demonstrate compliance of their management systems, and includes:

- Maternity Service Certification,
- Acute Stroke Certification,
- Endoscopy Service Certification
- Stroke Shield Certification for Senior Living Facilities and LTAC Facilities

Meeting AACI Clinical Excellence Standards is an accomplishment recognized with the award of AACI's Platinum Medal of Certification.

### Maternity Service Certification

Maternity Service Certification provides a framework and set of goals for the care of a mother and their infant during pre-natal, delivery and post-delivery periods of care. We have developed a comprehensive set of standards specifically for maternity services; they are

written to encourage services to develop and improve the clinical services that they offer. The clinical standards are designed to guide the planning and delivering of services in the obstetric and midwifery services. Programs place emphasis on establishing a disciplined management system, combined with relevant clinical best practices, setting AACI clinical excellence certification apart from other programs.

### Acute Stroke Certification

We have developed a comprehensive set of Standards specifically for Acute Stroke Centers; they are written to encourage services to develop and improve the clinical services that they offer. The AACI Standards for Acute Stroke Care Services have been designed so that they can be implemented in healthcare services desiring initial acute and/or sub-acute comprehensive care. It also addresses general safety for workers, patients and other visitors within Stroke Care Centre. Acute Stroke Care Certification is an opportunity for healthcare organizations providing acute stroke intervention treatment to demonstrate their commitment to excellence.

Certification standards help organize the disease clinical management excellence program. This helps to maintain a consistently high level of quality, using effective data-driven performance improvement.

### Endoscopy Service Certification

Historically, safety in endoscopy unit has focused on infection control, particularly around the reprocessing of endoscopes. Two highly publicized outbreaks in which the transmission of infectious agents were related to GI endoscopy have highlighted the need to address potential gaps along the endoscopy care continuum that could impact patient safety. AACI has developed this clinical standard based on its long experience and the most common nonconformities raised during the last 15 years in the endoscopy units all around the world. The objective of this standard is to provide a guideline for transport, decontamination (or sterilization), and storage of flexible and semi-rigid gastrointestinal endoscopes, bronchoscopes, and other surgical endoscopes to include ureteroscopes and choledochoscopes in healthcare facilities.





→ We have revolutionized the way surveyors interact with the customer. Our success has been driven by their passion for quality and patient safety.

John D. Bell, MD, President

#### **Stroke Shield Certification for Senior Living Facilities and LTAC Facilities**

The AACI Stroke Shield clinical excellence certification establishes a systematic, integrated action plan to prevent and mitigate stroke morbidity and mortality in assisted living and LTAC facilities. This rapid assessment and referral to program reduces stroke victim long term disability and related expense by half. Residents, families, and facilities benefit from the resulting positive outcomes while building a reputation of safety and security within the community service area.

These guidelines are intended to provide comprehensive information and direction for health care personnel in the processing of these devices and accessories.

#### **Medical Content Certification**

The web is rife with unfounded and often harmful information regarding your health and welfare. AACI Medical Content Certification provides "humbug repellent" so you may have confidence and a higher degree of reliability in your search for useful information on a certified web site.

Medical Content Certification has been developed to encourage the dissemination of quality health information for patients and professionals and the general public. It also is designed to promote the lat-

est and most relevant medical data through the use of the internet. Medical Content Certification is a service provided to website producers so that their customers may have a high level of confidence and assurance that the content of their URL is valid. In this way, we help to assure quality and objective, transparent medical information for internet users.

#### **ISO 9001 and ISO 7101**

The standards apply to the processes in an healthcare organization which have an impact on quality. It emphasizes continual improvement and customer (patient) satisfaction. Certification of your quality management system demonstrates your commitment to consistency, continual improvement and customer satisfaction.

#### **Advisory**

Healthcare organizations, Associations and Governments may require very specific and practical, hands-on expertise that directly impacts the organization's success. AACI is uniquely suited to help organizations improve their compliance with accreditation and clinical certification programs. Our tailored support can help you address regulatory requirements and understand how the system can be continuously improved. AACI's advisory service portfolio covers topics from Official National Standard development to the Implementation of Continuous Improvement programs for all healthcare organizations.

#### **AACI Academy**

AACI offers a full range of training courses, from the basics of AACI Accreditation/Clinical certification to Risk Management and includes Clinical Standard

implementation and Auditing workshops. AACI's training courses provide you with knowledge on how to work systematically to improve patient safety to ensure a sound and healthcare organization for your patients and employees.

Courses are designed to ensure that clients receive an in-depth understanding of all the AACI Standards, and have the ability, upon returning to their healthcare organization, to undertake thorough and effective internal reviews.

AACI offers global education to familiarize your system with our standard, including how the healthcare management system can be utilized to provide better patient safety and continual improvement. Additionally, we understand that organizations must comply with country specific regulatory requirements. Our trainers know your local markets, and are able to adapt and offer training to the specific needs of your organization and location.

#### **IEEA Recognition**

We have received an accreditation award from the International Society for Quality in Health Care External Evaluation Association (IEEA). IEEA accreditation provides assurance that the standards and processes used by AACI meet the highest international benchmarks for accrediting bodies.





## **Head office**

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